

## System Outcome Steering Group Work Plan 2020-22

Objectives	Actions	Measures of Success / Targets / Milestones	System Outcomes
Priority actions towards transformational change, improved system outcomes and/or enhanced integration			
1. Improved use of data to strengthen Canterbury's improvement activity	<ul style="list-style-type: none"> <li>Steering group review data linked to each System Level Measure.</li> <li>Facilitate service alliances and expert groups with reviewing the relevant data.</li> <li>Ethnicity level data is reviewed to enable understanding of inequities and drive actions to reduce these.</li> <li>With Population Health and Access SLA, explore notion and utility of a set of metrics for a Canterbury Health System "access and equity of outcomes monitoring report" that could be used by all Alliance Partners and the Alliance to identify needs. (SLM)</li> </ul>	Q4: Each SLM and contributory measure data is reviewed and made available to the relevant expert groups.	<ul style="list-style-type: none"> <li>Assisting alliance / expert groups' access data to inform and prioritise activity that will improve health outcomes and performance in System Level Measures.</li> </ul>
2. Selection of Contributory Measures includes a focus on reducing inequities to ensure priority on high value improvement activity	<ul style="list-style-type: none"> <li>Steering group review data linked to each System Level Measure.</li> <li>Facilitate service alliances and expert groups in reviewing the relevant data.</li> <li>Ethnicity level data is reviewed to enable understanding of inequities and drive actions to reduce these. (SLM)</li> </ul>	Year 2021/22 Q4: Each SLM and contributory measure data is reviewed and made available to the relevant expert groups.	<ul style="list-style-type: none"> <li>Assisting alliance / expert groups access data to inform and prioritise activity that will improve health outcomes and performance in System Level Measures</li> </ul>
	<ul style="list-style-type: none"> <li>Review contributory measures to ensure they reflect priorities of our system with a focus on reducing inequities.</li> <li>Develop contributory measures that are supported by reliable ethnicity level data. (SLM)</li> </ul>	Q1-Q4: Review and update contributory measures as needed through system leaders collectively identifying and agreeing the contributory measures for 2021-22.	<ul style="list-style-type: none"> <li>Prioritisation of effort to improve Canterbury's System Level Measures performance</li> </ul>
	<ul style="list-style-type: none"> <li>Review contributory measures to ensure they reflect priorities of our system with a focus on reducing inequities.</li> <li>Contribute to the development of system wide equity measures by advocating for this across the system. (SLM)</li> </ul>	Year 2021/22 Review and update contributory measures as needed through system leaders collectively identifying and agreeing the contributory measures for 2022/23.	<ul style="list-style-type: none"> <li>Prioritisation of effort to improve Canterbury's System Level Measures performance</li> </ul>
3. Understand the consistency and accuracy of ethnicity data	Compare primary and secondary care ethnicity data sources to determine level of consistency. (EOA)	Q4: Consistency is understood to determine the accuracy of ethnicity data.	<ul style="list-style-type: none"> <li>Improved understanding of data accuracy to enable improved interpretation of data for improved health outcomes</li> </ul>
	Develop partnership with Alliance	Q1-Q4:	<ul style="list-style-type: none"> <li>Prioritisation</li> </ul>

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4. Develop partnership with all Alliance partners	partners to increase awareness of the SLM Plan and develop their consideration of what they could contribute to future plans. (SLM)	Increased number of Alliance partners contributing to the SLM Improvement Plan.	effort to improve Canterbury's System Level Measures performance
	Include all Alliance partners in contributing to operational parts of the 2021/22 SLM Improvement Plan.	Year 2021/22 Q2–Q4: Actions to improve performance developed by all Alliance partners.	
Actions towards monitoring progress			
5. Monitor performance against the current SLM plan	Quarterly review of progress against the System Level Measures and 'Actions to Improve Performance' completed. (SLM)	Steering Group review updated actions each quarter.	▪ Enable the Steering Group's oversight of progress
6. Complete annual Improvement Plan	Oversee the Ministry of Health requirements and use these to guide the development of the Improvement Plan. (SLM)	Q4 Improvement Plan submitted to Ministry in required time frame.	▪ Meet ministry requirements
7. Contribute to the national development of the SLM framework	Canterbury continues to be an advocate for the national development of the SLM framework. (SLM)	Q1-Q4: Canterbury advocates and/or participates in the national development.	▪ Actively support national adoption of using outcomes to measure performance
Key metrics to indicate progress delivering work plan actions, impact on health outcomes and/or monitor performance			
Description of metric			Data Source
1. System Level Measures and Contributory Measures.			SLM Viewer collating data from a range of sources.

The 2020-21/22 CCN Work Plan for all alliance groups can be viewed on the CCN website [here](#).