

Oral Health Service Development Group Work Plan 2020-22

Objectives	Actions	Measures of Success / Targets / Milestones	System Outcomes
Priority actions towards transformational change, improved system outcomes and/or enhanced integration			
1. Recovery of Dental Services	Work with community dental, hospital dental and combined dental agreement holders to ensure all oral health services have a clear Covid-19 recovery plan.	Q1: Each service has a documented recovery plan. A report is completed which outlines the learning from the Covid-19 response and how learnings will be captured going forward.	<ul style="list-style-type: none"> Protecting people against health hazards Community resilience/ capacity enhanced
2. Improved whole of life Oral Health awareness, with a focus on Māori and Pacific	Implement the Oral Health Education and Promotion Plan. (EOA) <ul style="list-style-type: none"> Develop additional resources and programmes to fill gaps identified in the 2019/20 stock take. Develop a Māori and Pacific Health Promotion Programme based on gaps identified in the 2019/20 resources stocktake. Continue the Health Providers education sessions. 	Q1-Q4: <ul style="list-style-type: none"> Improved oral health status of Māori and Pacific children (0-5years of age). Improved uptake of the Combined Dental Agreement by Māori and Pacific adolescents. Focus on supporting Well Child Tamariki Ora providers. 	<ul style="list-style-type: none"> Improved environment supports health and wellbeing
	Advocacy for improved Oral Health, including water fluoridation and reduced sugar/ sugar free policies.	Q3: <ul style="list-style-type: none"> Refreshed DHB Fluoridation policy presented to the Board. Refreshed Sugar Free Policy presented to the Board. 	
	Continue implementation of the Oral Health Education and Promotion Plan.	Year 2021/22	
3. Improve the oral health of children through streamlining the patient flows process	Improve the Oral Health Service Model <ul style="list-style-type: none"> Develop a patient flow process / pathway for the Canterbury DHB region. Implement the recommendations of this work. Support Dental Therapists to work at the top of their scope, within the patient pathway. (EOA CDHB) 	Q4: <ul style="list-style-type: none"> 10% less children are referred out of CDS 10% less children are referred for Sedation and then on referred to Hospital Dental. 	<ul style="list-style-type: none"> Access to care improved Coordinated care Timely access to specialist intervention
	Develop Patient Pathways to facilitate access to Hospital or Specialist Dental Services on the West Coast for people with special dental or health conditions with consideration given to older persons, low income adults and those who experience mental health issues. (EOA WCDHB)	Q2: <ul style="list-style-type: none"> Pathways are developed. People living on the West Coast have improved access to hospital dental services. 	
	Support appointment of a Clinical Lead Oral Health according to the new WCDHB Organisational Structure. (EOA WCDHB)	Q4: New proposed structure is implemented.	
	Scope Private Dentists access to HealthOne and apply findings to implement recommended changes	Q2: Review options /costs/ benefits. Q4: Implement recommendations as agreed.	<ul style="list-style-type: none"> Multidisciplinary approach

Objectives	Actions	Measures of Success / Targets / Milestones	System Outcomes
	(CDHB WCDHB).		
	Evaluate the CDHB Community Dental Services Recall Plan.(EOA CDHB)	Q4: ▪ Evaluation completed on change to Recall Plan ▪ Service targets for Māori and Pacific established.	▪ Increased equity of access
	Implement recommendations from the National Adolescent Dental Landscape Review (CDHB WCDHB).	Q4: Review the report and implement actions.	
	Actions planned for Year 2 The continuation for the items outlined above.	Year 2021/22	
4. A Culturally Competent Oral Health Service	Improve private dentists provision of a culturally competent service by (EOA CDHB WCDHB): ▪ Working with local branch of the Dental Association to identify support required. ▪ Implementing an appropriate response.	Q1: Address local branch Dental association to level of support required by private dentists identified. Q4: Programme to support their cultural development implemented.	▪ Increased equity of access ▪ Access to care improved
	Support improved relationships and engagement with Māori and Pacific people working in Oral Health.	Q1 & Q3: Regular hui held.	
	Actions planned for Year 2 ▪ Continue education for Private practitioners. ▪ Implement programme to support providers of Aged Residential Care.	Year 2021/22	
Key metrics to indicate progress delivering work plan actions, impact on health outcomes and/or monitor performance			
Description of metric			Data Source
1. Children caries free at 5 years of age – target 67.4%.			Community Dental
2. Mean DMFT score at school year 8 - target 0.70.			Community Dental
3. 3. Preschool Enrolment with Community Dental Services – target 95%.			Community Dental
4. Number of enrolled preschoolers and primary school aged children overdue for their schedule's assessment.			Community Dental
5. Adolescents receiving services under the Combined Dental Agreement – target 85%.			MoH – claims data

The 2020-21/22 CCN Work Plan for all alliance groups can be viewed on the CCN website [here](#).