

System Outcome Steering Group Work Plan 2021-22

Objectives	Actions	Measures of Success / Targets / Milestones	System Outcomes
Priority actions towards transformational change, improved system outcomes and/or enhanced integration			
1. Improved use of data to strengthen Canterbury's improvement activity	<ul style="list-style-type: none"> Steering group review data linked to each System Level Measure. Facilitate service alliances and expert groups in reviewing the relevant data. Ethnicity level data is reviewed to enable understanding of inequities and drive actions to reduce these. With PHASLA and DHB Portfolio Manager Māori Health, establish a Canterbury Health System "access and equity of outcomes monitoring report" for use by all Alliance Partners and the Alliance to identify needs. (SLM) 	Q4: Each SLM and contributory measure data is reviewed and made available to the relevant expert groups.	<ul style="list-style-type: none"> Assisting expert groups access data to inform and prioritise activity that will improve health outcomes and performance in System Level Measures.
2. Selection of Contributory Measures includes a focus on reducing inequities to ensure priority on high value improvement activity	<ul style="list-style-type: none"> Review contributory measures to ensure they reflect priorities of our system with a focus on reducing inequities. Contribute to the development of system wide equity measures by advocating for this across the system. (SLM) 	Q3: Review and update contributory measures as needed through system leaders collectively identifying and agreeing the contributory measures for 2022-23.	<ul style="list-style-type: none"> Prioritisation of effort to improve Canterbury's System Level Measures performance.
3. Understand the consistency and accuracy of ethnicity data	Improving ethnicity data capture project – progress a project to improve quality and comparability of ethnicity data across Tier 1 and Tier 2 services (EOA).	Quality of ethnicity data across Tier 1/Tier 2 services improved.	<ul style="list-style-type: none"> Improved understanding of data accuracy to enable improved interpretation of data for improved health outcomes.
4. Develop partnership with all Alliance partners	Include all Alliance partners in contributing to operational parts of the 2022/23 SLM Improvement Plan (SLM)	Q2-Q4 All alliance partners contribute to improved performance.	<ul style="list-style-type: none"> Prioritisation of effort to improve Canterbury's System Level Measures performance.
Actions towards monitoring progress			
5. Monitor performance against the current SLM plan	Quarterly review of progress against the System Level Measures and 'Actions to Improve Performance' Completed. (SLM)	Q1-Q4: Steering Group review updated actions each quarter.	<ul style="list-style-type: none"> Enable the Steering Group's oversight of progress.
6. Complete annual Improvement Plan	Oversee the Ministry of Health requirements and use these to guide the development of the Improvement Plan. (SLM)	Q4: Improvement Plan submitted to Ministry in required time frame.	<ul style="list-style-type: none"> Meet Ministry Requirements.
7. Contribute to the national	Canterbury continues to be an advocate for the national development of the SLM	Q1-Q4: Canterbury advocates and/or participates in the national	<ul style="list-style-type: none"> Actively support national

Objectives	Actions	Measures of Success / Targets / Milestones	System Outcomes
development of the SLM framework	framework. (SLM)	development.	adoption of using outcomes to measure performance.
Key metrics to indicate progress delivering work plan actions, impact on health outcomes and/or monitor performance			
Description of metric			Data Source
1. System Level Measures and Contributory Measures.			SLM Viewer collating data from a range of sources.

The current CCN Work Plan for all alliance groups can be viewed on the CCN website [here](#).