

Population Health Service Level Alliance Work Plan 2021-22

Objectives	Actions	Measures of Success / Targets / Milestones	System Outcomes
Priority actions towards transformational change, improved system outcomes and/or enhanced integration			
1. A system approach to promoting and supporting healthy lifestyles is developed through co-design and is implemented across the Canterbury Health System	<ul style="list-style-type: none"> ▪ Apply a co-design process to explore how the Canterbury health system promotes and supports healthy lifestyles (Pae Ora ki Waitaha). ▪ Following Stage 1 of Pae Ora ki Waitaha work with CCN partners, alliance groups, reference groups, other groups outside CCN and stakeholders in the wider community, to facilitate the development of a shared approach to healthy lifestyles (Stage 2). ▪ Identify how the Canterbury health system can influence healthy public policy by reviewing our current approach and identify areas to further strengthening this approach. (SLM / EOA) ▪ Note – by “promoting and supporting healthy lifestyles” we mean all the ways that the health system can/could enable people to flourish. This includes not only the services that we would usually think of (smoking cessation and so on), but all direct interactions with people, including communications where there are opportunities to support people. 	<ul style="list-style-type: none"> ▪ A Canterbury Health System Pae Ora ki Waitaha Implementation Plan is developed and presented to ALT for approval. This will include measures to track the outcomes of the plan. ▪ Recommendations to strengthen our influence on healthy public policy is presented to the ALT. 	<ul style="list-style-type: none"> ▪ Amenable mortality - inequity is more closely monitored and reduction of inequity begins to be monitored
2. Improve the equitability of access to Canterbury Health Services	<p>Progress knowledge of enrolment in general practice in Canterbury, through:</p> <ul style="list-style-type: none"> ▪ Completing the research project on people who are tenuously enrolled or unenrolled with general practice in Canterbury. ▪ Reviewing the findings of the above research and other research collated to date to identify any further gaps in our understanding. ▪ Identifying research on the impact on equity of access from telephone and virtual consultations. ▪ Commissioning further research to address gaps in understanding. (EOA) 	<p>Q2:</p> <ul style="list-style-type: none"> ▪ Research report received ▪ Gaps in our understanding are identified <p>Q3:</p> <ul style="list-style-type: none"> ▪ Further research is undertaken 	<ul style="list-style-type: none"> ▪ Across all outcomes
	<p>With other CCN partners, alliance groups and other groups outside CCN develop a shared system approach to access to health care services across Canterbury. (EOA)</p>	<p>Q1: A Canterbury health system plan around access to primary health care services is presented to ALT for their endorsement.</p>	<ul style="list-style-type: none"> ▪ Across all outcomes

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3. Improve access to gender affirming health care	<p>Complete progress of Year One actions to improve access to gender affirming services, through:</p> <ul style="list-style-type: none"> Embedding the new HealthPathways established through the co-design project including responding to any emerging issues and changes needed to the pathways. Communicating the new pathways for accessing care to the trans community and health professionals. Supporting the upskilling and education on trans care for general practice teams. Further strengthen relationships with clinicians across primary and secondary health care to increase knowledge within and between the services. (EOA) 	<p>Q1-2:</p> <ul style="list-style-type: none"> Utilisation of relevant HealthPathways. Summary report received. A high level of acceptability of new processes from the perspective of consumers and health professionals. 	<ul style="list-style-type: none"> Across all outcomes
Actions towards monitoring progress			
4. Improved access to best practice interpreting services across the Canterbury Health System for people with limited English proficiency (LEP) and those who are deaf	<ul style="list-style-type: none"> Progress the adoption of interpreter services Best Practice Guidelines in the hospital settings and PHOs across the Canterbury health system. Update Canterbury guidelines, as required when national guidelines on interpreters' services are released. (EOA) 	<p>Ongoing:</p> <ul style="list-style-type: none"> Maintain connection with provider organisations and PHOs on the uptake of best practice guidelines. An increase in the utilisation of interpreter services by alliance partner organisations. 	<ul style="list-style-type: none"> Greater access for our population to interpreting services for their health needs A common approach to the standards of interpreting services for our population
5. Progress is made towards being smoke free by 2025	<p>Monitor the refinement of the Te Hā - Waitaha service model to achieve greater outcomes for our wāhine population to become smoke free. (EOA)</p>	<p>Ongoing: Te Hā - Waitaha delivery model is refined and has a priority focus on wāhine Māori.</p>	<ul style="list-style-type: none"> Smokefree 2025 Reducing our population smoking rates across Canterbury
	<p>Support work towards Smokefree 2025.</p>	<p>Ongoing: Continued coordination with Smokefree Canterbury.</p>	
6. Reduced Alcohol Harm in our population	<p>Monitor the implementation of policies that reduce alcohol-related harm. (EOA)</p>	<p>Ongoing:</p> <ul style="list-style-type: none"> Adoption of a Canterbury DHB staff Alcohol and Drug Policy. Review completed workplace alcohol policies in place by other organisations across the health sector. 	<ul style="list-style-type: none"> Reducing the rates of alcohol related harm in our population
	<p>Oversee the support of staff to identify and address risk and harm related to alcohol.</p>	<p>Ongoing: Brief intervention training for hospital staff made available and promoted.</p>	

Key metrics to indicate progress delivering work plan actions, impact on health outcomes and/or monitor performance	
Description of metric	Data Source
1. Better Help For Smokers to Quit – Primary, Secondary, Maternity.	MoH
2. Quarterly performance reporting of Te Hā – Waitaha data to MoH.	CDHB
3. Quarterly performance reporting of Green Prescription Referral data to CDHB.	Sport Canterbury / CDHB
4. Quarterly performance reporting of Motivational Conversation / Interviewing Service provision.	Pegasus / CDHB
5. Quarterly performance reporting of cervical screening coverage.	MoH NSU
6. National Cervical Screening Programme Coverage Data.	National Cervical Screening Programme
7. Establish a set of metrics to monitor health outcomes and access across the Canterbury Health System using a Pae Ora framework, that can be used by PHASLA and wider CCN groups (identify additional gaps and/or issues in access).	Various
8. Quarterly monitoring of HealthPathways – Gender-affirming care page visits	HealthPathways

The current CCN Work Plan for all alliance groups can be viewed on the CCN website [here](#).