

## Laboratory Service Level Alliance Work Plan 2020-21

Objectives	Actions	Measures of Success / Targets / Milestones	System Outcomes
Priority actions towards transformational change, improved system outcomes and/or enhanced integration			
1. Objective One Ensure equitable access to lab services	Provide advice and recommendations about e-lab referrals.	Q2: Agreed system has the confidence of key stakeholders.	▪ Increased equity of access
	Undertake detailed analysis of home visit data supplied by Southern Community Labs (SCL) and Canterbury Health Labs (CHL) to identify: <ul style="list-style-type: none"> <li>▪ Criteria for requesting and delivering home visits to patients.</li> <li>▪ Ethnic breakdown.</li> <li>▪ Geographic breakdown.</li> <li>▪ Opportunities to better meet the needs of Māori and vulnerable populations.</li> </ul>	Q2: Agreed equitable criteria for requesting and delivering home visits to patients are implemented.	
	Measure the variability of laboratory testing by ethnicity gender domicile and age.	Q2: Data is available to enable measurement of variability	
	Develop a laboratory equity and access panel of laboratory test markers that reflect variability of testing in Canterbury and enable optimal use of laboratory testing through identifying and overcoming inequities.	Q2: Equity and access panel of laboratory test markers is agreed, data is available, and surveillance undertaken.	
2. Identify targeted "Choosing Wisely" initiatives	Develop and recommend a common list of self-request tests that can be offered in the Canterbury health system that includes consideration of the following: <ul style="list-style-type: none"> <li>▪ Who holds the information</li> <li>▪ Where it would be visible</li> <li>▪ Who has clinical responsibility</li> <li>▪ Any other relevant considerations.</li> </ul>	Q2: The common list of self-request tests is agreed, implemented and data monitored.	
3. Objective Three Quality Improvement	Consider thematic feedback received by CSCL and CHL from their consumer surveys and recommendations about access and equity quality improvement opportunities.	Q2: Agreement and implementation of quality activities.	
	For all Objectives actions for Year 2 pending findings of year 1	Year 2021/22	
Key metrics to indicate progress delivering work plan actions, impact on health outcomes and/or monitor performance			
Description of metric			Data Source
1. To be developed over 2020-21 and include identification of measures of variability of laboratory testing.			To be determined

The 2020-21/22 CCN Work Plan for all alliance groups can be viewed on the CCN website [here](#).